

Customer Service Procedure & Process

Online Services offered as on date :

1. Renewal of Motor insurance (Car and Two wheeler)
2. Issuance of Extended warranty.

Home Page

When a customer visit www.myinsurance.nrfsi.com, Directly OR through www.nrfsi.com or myloan.nrfsi.com, they navigate to the Insurance product tab and select the "Buy Insurance" link. This action redirects them to the Digi Assure customer portal.

Within the portal, the customer enters the mobile number associated with their policy, verifies the captcha code, and clicks on the "Get OTP" button to proceed with the authentication process.

Login:

NISSAN RENAULT FINANCIAL SERVICES INDIA Home About Us Support

Motor Insurance EW (Extended Warranty)

Mobile No 98XXXXXX10 Captcha Code 1003AB

I accept terms and conditions
 I would like to receive communication about special promotions and new product information

Get OTP

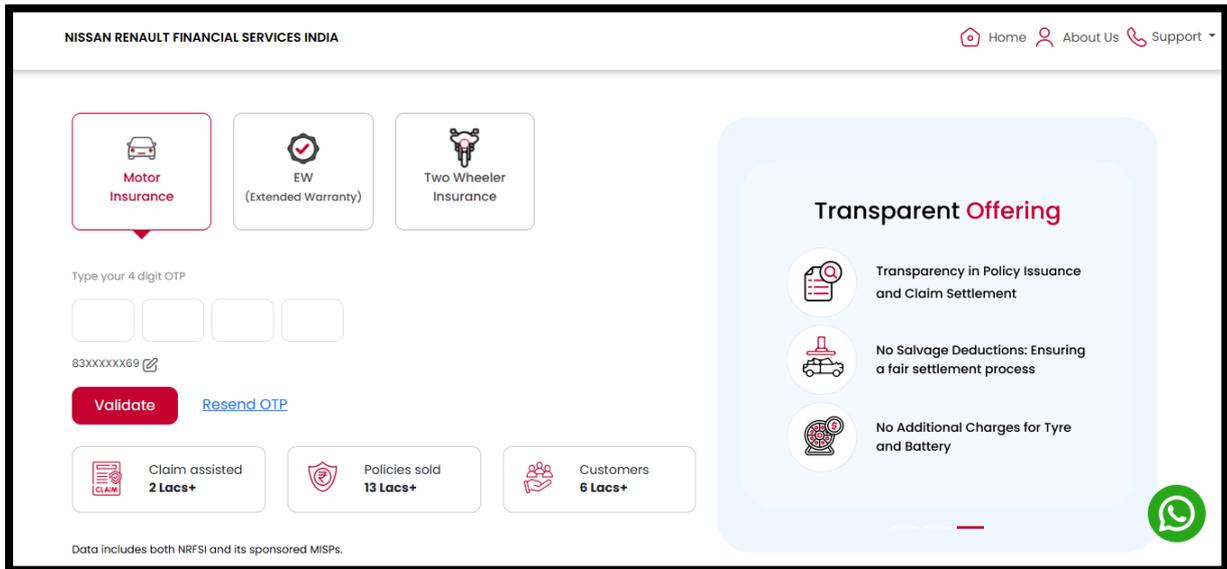
CLAIM Claim assisted 3 Lacs+ Policies sold 11 Lacs+ Customers 5 Lacs+

Buy Insurance Online

Once the OTP is sent to the provided mobile number, the customer enters the 4-digit code into the designated field on the Digi Assure portal.

After inputting the OTP, the customer clicks on the "Validate" button to confirm the authentication.

If, for any reason, the OTP is not received, the customer can opt to click on the "Resend OTP" button to request a new OTP be sent to their mobile number.



Once the OTP is successfully validated, the customer is directed to the "My Policies" page within the Digi Assure portal. On this page, they can view their available motor insurance policies and extended warranty policies conveniently displayed together.

For motor policies eligible for renewal, a "Renewal" button will be available. However, if a policy is not eligible for renewal, this option will not be available.

Policy Document:

1. Policy View & Download:

Customers have the option to download their policy documents by clicking on the designated "Download"

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My Policies

Car Insurance

Policy No.	Chassis No.	Reg No.	Insured Name	OD Policy Expiry	TP Policy Expiry	Action
[Redacted] /00	[Redacted] 43	[Redacted]	[Redacted]	09/09/2027	09/09/2027	Download
[Redacted] 0084	[Redacted] 55	[Redacted]	[Redacted]	06/17/2025	06/17/2027	Download

[Buy motor policy for another vehicle](#)

Extended Warranty

Policy No.	Chassis No.	Reg No.	Insured Name	Policy Effective	Policy Expiry	Action
[Redacted] 00/000	[Redacted] 051	[Redacted]	[Redacted]	11/19/2022	11/18/2023	Download

[Buy extended warranty for another vehicle](#)

2. Policy Renewal:

If the details are available, the customer can proceed to renew the policy or download it.

If policy is due for renewal, "Renew Policy" option will pop-up automatically.

Car Insurance

Policy No.	Chassis No.	Reg No.	Insured Name	OD Policy Expiry	TP Policy Expiry	Action
[Redacted] 0013	[Redacted] 19	[Redacted]	[Redacted]	05/23/2025	05/23/2027	Download
[Redacted] 0248	[Redacted] 91	[Redacted]	[Redacted]	12/26/2024	12/26/2026	Download Renew Policy
[Redacted] 0141	[Redacted] 33	[Redacted]	[Redacted]	10/02/2024	10/02/2026	Download

[Buy motor policy for another vehicle](#)

If the customer owns another vehicle, can input either the chassis number or registration number and click on "Submit" to retrieve the details.

3. Buy Insurance: Renewal or Rollover or Extended Warranty:

3.A: Renewal or Rollover

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Home About Us Support Logout

Buy Policy

Motor Insurance

EW (Extended Warranty)

Buy Insurance Online

Enter Registration no: 34

OR

Enter Chassis no

Submit

If the customer has a motor policy but no extended warranty policy associated with their logged-on mobile number, the screen will appear as shown below.

Here, the customer will have the option to purchase an extended warranty policy by clicking on the "Buy Now" button.

My Policies

Car Insurance

Policy No.	Chassis No.	Reg No.	Insured Name	OD Policy Expiry	TP Policy Expiry	Action
				06/03/2023	04/22/2022	Download

[Buy motor policy for another vehicle](#)

Extended Warranty

OOPS!! looks like there is no extended warranty policy associated with your account. Simply click on buy now button to checkout our range of insurance policy product.

[Buy Now](#)

After the customer clicks on the "Buy Now" button within the extended warranty section, the system prompts the user to enter either the registration number or chassis number, followed by clicking the "Submit" button.

If the customer has already purchased the policy, the system provides the option to download the policy schedule.

3.B. Extended Warranty:

If the customer has not purchased the policy for the given chassis or registration number, they are presented with the option to buy an extended warranty policy, displaying available plans and premiums.

Buy Policy



Motor Insurance



EW
(Extended Warranty)

Buy Insurance Online

Enter Registration no

OR

Enter Chassis no

Submit



Chassis No.	Engine No.	Plan	Model Name	Variant Name	Action
<input type="text"/>	<input type="text"/>	1 Year Rs. 9954 2 Year Rs. 16424 3 Year Rs. 22896	<input type="text"/>	XL DIESEL	Buy Now →

If a customer wants to buy an extended warranty policy after the brand warranty has expired, the screen will display as shown below.

In this scenario, the system will show a message indicating that extended warranty is not allowed for the given chassis number.

Buy Policy



Motor Insurance



EW
(Extended Warranty)

Buy Insurance Online

Enter Registration no

OR

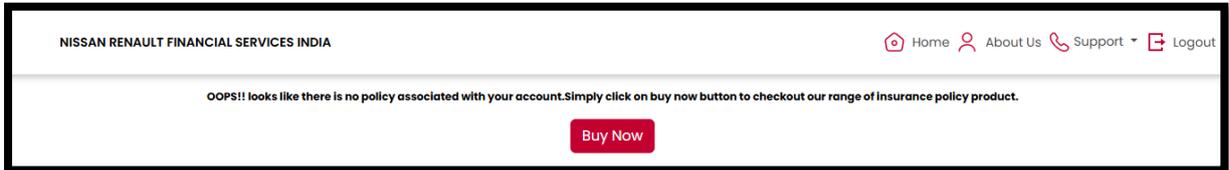
Enter Chassis no

Submit



Extended Warranty is not allowed for given Chassis No.

If there isn't already a policy associated with the provided mobile number, the customer has the option to easily acquire a motor or extended warranty policy by clicking the "Buy Now" button.



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[Home](#) [About Us](#) [Support](#) [Logout](#)

OOPS!! looks like there is no policy associated with your account. Simply click on buy now button to checkout our range of Insurance policy product.

[Buy Now](#)

Pre-Sales

Step 1: Policy Information

Customer can view the policy details and proceed for insurance

The screenshot shows the 'Buy Policy' page. At the top, there is a red header with the text 'NISSAN RENAULT FINANCIAL SERVICES INDIA'. Below the header, the page title is 'Buy Policy'. There are two tabs: 'Car Insurance' (active) and 'Extended Warranty'. Below the tabs, there is a form with two input fields: 'Enter Registration No.' and 'MDHBDAN17C7018910', separated by 'OR'. A 'Submit' button is to the right. Below the form is a table with the following columns: Policy No., Chassis No., Reg No., Insured Name, OD Policy Expiry, TP Policy Expiry, and Action. The table contains one row with data: [Redacted], [Redacted], [Redacted], [Redacted], 06/13/2024, 06/14/2024, and buttons for 'Download' and 'Renew Policy'. At the bottom, there is a red footer with navigation links: Home, About Us, Contact Us, Shipping & Delivery Policy, Privacy Policy, Cancellation & Refund, and Terms & Conditions. Below the links is the company name 'NISSAN RENAULT FINANCIAL SERVICES INDIA PRIVATE LIMITED', address 'VBC Solitaire, 5th Floor, 47 & 49 Bazullah Road, T. Nagar, Chennai - 600017 | India', and 'Powered By : Binary Semantics Ltd.'.

Step 2: Filling up the proposal form:

Customer need to enter requisite details in the proposal form:

The screenshot shows the 'Motor Insurance Policy Renewal Form'. At the top, there is a red header with the text 'NISSAN RENAULT FINANCIAL SERVICES INDIA'. Below the header, the page title is 'Motor Insurance Policy Renewal Form' and there is a '* Mandatory Fields' indicator. The form has a section 'Which policy do you want to issue' with radio buttons for 'Package / SAOD' (selected) and 'SATP'. Below this is a section 'Previous OD Policy Details' with two questions: 'Previous Policy Available' (radio buttons for 'Yes' and 'No', 'Yes' is selected) and 'Previous Policy Issued From NRFSI' (radio buttons for 'Yes' and 'No', 'No' is selected). At the bottom, there are four input fields: 'Chassis No.*' (text input with '35' entered), 'Previous Policy No.*' (text input), 'Insurance Company*' (dropdown menu with '--Select--' selected), and 'Office Address' (text input).

Proposal Detail Proposal Preview Payment Process Print Policy

Motor Insurance Policy Form * Mandatory Fields

Previous Policy Details

Previous Policy No. Chassis No

Policy Period From Policy Period To

Whether availed claims in the previous policy* Yes No

NCB discount availed in the previous policy*

Previous TP Policy Details

TP Policy No. * TP Tenure*

Customer has the option to select from respective Insurance companies, add-ons and other parameters

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DATSUN Redi GO
 Petrol, 2021
 1 LTR T(O) 856 999 CC

Registration No:
 Chassis No.: 6

Registration Place: DELHI
 Invoice Date: 30-Nov-2021

Vehicle Class: Private
 NCB: 25 %

IDV: 276808
 Cover: 1 Yr OD+1 Yr TP

6 Plan Found Sort Price Excl. GST

	<p>Add-Ons</p> <p>Zero Depreciation + Consumables ₹2352 Engine Protection ₹830 Return to Invoice ₹830 Key Loss Cover ₹499 Personal Belonging ₹499 Special Pricing ₹4903 Accidental Medical Expense Sum Insured 5,00,000 ₹863</p>	<p>₹ 15542</p> <p>Buy Now</p> <p>₹1295/month</p>
	<p>Add-Ons</p> <p>Personal Belonging ₹500 Return to Invoice ₹830 Zero Depreciation + Consumables ₹3184 Engine Protection ₹775 Key Loss Cover ₹499</p>	<p>₹ 15099</p> <p>Buy Now</p> <p>₹1258/month</p>

Add On Cover

- Consumables
- Emergency Medical Expense
- Engine Protection
- Key Loss Cover
- Personal Belonging
- Return to Invoice
- Tyre Cover
- Zero Depreciation

Update Quotation

Quotation List

Back



DATSUN Redi GO

Petrol, 2021
1 LTR T(O) BS6 999 CC

Registration No:

[Redacted]

Registration Place:

DELHI

Vehicle Class:

Private

IDV:

276808

Chassis No.:

[Redacted]

Invoice Date:

30-Nov-2021

NCB:

25 %

Cover:

1 Yr OD+1 Yr TP

6 Plan Found

Sort: Price Excl. GST

<p>RELIANCE GENERAL INSURANCE Tech+ = Live Smart</p>	<p>Add-Ons</p> <p>Zero Depreciation + Consumables ₹2352 Engine Protection ₹830 Return to Invoice ₹830 Key Loss Cover ₹499 Personal Belonging ₹499 Special Pricing ₹4903 Accidental Medical Expense Sum Insured 5,00,000 ₹863</p>	<p>₹ 15542</p> <p>Buy Now</p> <p>₹1295/month</p>
<p>ICICI Lombard Nibhaye Vaade</p>	<p>Add-Ons</p> <p>Personal Belonging ₹500 Return to Invoice ₹830 Zero Depreciation + Consumables ₹3184 Engine Protection ₹775 Key Loss Cover ₹499</p>	<p>₹ 15099</p> <p>Buy Now</p> <p>₹1258/month</p>
<p>Chola MS GENERAL INSURANCE</p>	<p>Add-Ons</p> <p>Engine Protection ₹830 Personal Belonging ₹500 Return to Invoice ₹830 Key Loss ₹499 Special Pricing ₹4903 Zero Depreciation + Consumables ₹2492</p>	<p>₹ 16443</p> <p>Buy Now</p> <p>₹1370/month</p>
<p>NEW INDIA ASSURANCE The New India Assurance Co. Ltd.</p>	<p>Add-Ons</p> <p>Zero Depreciation+Consumable ₹2823 Engine Protection ₹775 Personal Belonging ₹500 Key Loss Cover ₹250</p>	<p>₹ 9114</p> <p>Buy Now</p> <p>₹759/month</p>
<p>Allianz Simply green</p>	<p>Add-Ons</p> <p>Zero Depreciation+Consumable ₹2906 Engine Protection ₹969 Return to Invoice ₹1107 Personal Belonging ₹149 Key Loss Cover ₹149 Tyre Cover ₹692</p>	<p>₹ 11388</p> <p>Buy Now</p> <p>₹949/month</p>
<p>MAGMA HDI General Insurance Company Ltd.</p>	<p>Add-Ons</p> <p>Return to Invoice ₹692 Engine Protection ₹692 Tyre Cover ₹415 Key Loss Cover ₹499 Personal Belonging ₹499 Zero Depreciation + Consumables ₹3044</p>	<p>₹ 15152</p> <p>Buy Now</p> <p>₹1262/month</p>

Add On Cover

- Consumables
- Emergency Medical Expense
- Engine Protection
- Key Loss Cover
- Personal Belonging
- Return to Invoice
- Tyre Cover
- Zero Depreciation

Update Quotation

Step 3: Option to Choose the insurance provider and addon product

6 Plan Found Sort Price Excl. GST

 ICICI Lombard <small>Nibhaye Vaade</small>	Add-Ons Zero Depreciation + Consumables ₹3058	₹ 9394 Buy Now ₹782/month
 RELIANCE GENERAL INSURANCE <small>Tech+❤️= Live Smart</small>	Add-Ons Zero Depreciation + Consumables ₹1936	₹ 7249 Buy Now ₹604/month
 Chola MS <small>GENERAL INSURANCE</small>	Add-Ons Zero Depreciation + Consumables ₹2038	₹ 7181 Buy Now ₹598/month
 NEW INDIA ASSURANCE <small>नया भारत का सबसे विश्वसनीय बीमाकर्ता The New India Assurance Co. Ltd</small>	Add-Ons Zero Depreciation+Consumable ₹2549	₹ 6840 Buy Now ₹570/month

- Consumables
- Emergency Medical Expense
- Engine Protection
- Key Loss Cover
- Personal Belonging
- Return to Invoice
- Tyre Cover
- Zero Depreciation

Update Quotation

Zero Depreciation 2 claims per year allowed

Important Note for Extended Warranty: In EW currently only 1 IC [ICICI Lombard] option will come and later when we onboard Bajaj we will have 2 options.

Step 4: Final proposal:

Customer need to click on verify KYC button first to verify details. After KYC success Sumit button will enable to convert the policy.

Proposal Detail
Proposal Preview
Payment Process
Print Policy

Proposal Preview


MAGMA HDI
General Insurance Company Ltd.

Magma HDI General Insurance Company LTD
 PATEL HOUSE, 2ND FLOOR, 176 PATEL NAGAR, SAHARANPUR ROAD DEHRADUN Arahah Bazar S.O,Dehradun,Uttarakhand-248001 IRDAI Registration No. : 149
 GSTIN: 05AAGCM1685C12P

Proposal Details

Proposal No.	Policy Tenure 1 Year	Policy Effective Date 06-Dec-2024	Policy Expiry Date 05-Dec-2025
		TP Policy Effective Date 06-Dec-2024	TP Policy Expiry Date 05-Dec-2025
Period of Compulsory PA Cover 06-Dec-2024 to 05-Dec-2025			

Proposer Details

Proposer Type Individual	Mr. Proposer Name	Address of the Proposer		Vehicle class Private	GSTIN NA
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Vehicle Details

Invoice Date 07-Jan-2013	Chassis No.	Engine No.	Make Model & Variant NISSAN MICRA MC XV CVT	CC / GVW 1198
Place of Registration	Registration No.	Invoice Value 420000	Year of Manufacture 2013	Seating Capacity 5

Insured Declared Value (IDV)

Vehicle 210000	Electrical Accessories 0	Non-Electrical Accessories 0	BiFuel 0	Total IDV 210000
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Financier Details

Financier Name	Financier City	Agreement Type
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Premium Calculation			
A. Own Damage Premium			
Basic Premium	Amount (Rs.)	Discounts	Amount (Rs.)
Vehicle	4322 NCB (50%)		2161
Non Electrical Accessories	0	Anti Theft Device	0
Electrical Accessories	0	AA Membership	0
Bi-Fuel Kit	0	Voluntary Discounts Rs. 0	0
Sub Total (Basic Premium)	4322	Handicap Discount	0
Geographical Area Extension	0	Sub Total (Discounts)	2161
IMT 23 Premium	0		
Sub Total	4322		
Add-Ons	0	Net Own Damage Premium(A)	2161
B. Liability Premium			
Basic Third Party Liability Premium (including TPPD)	3416 PA Cover Per(0) Persons for Driver (0)		0
Third Party Liability For Bi-Fuel Kit	0 Third Party Liability Geographical Area Extension		0
Compulsory PA Cover for Owner Driver (1500000)	475 PA Cover (Per Person) for 0 Unnamed Persons		0
Legal liability to Driver(1)	50 Third Party Liability for IMT-34		0
Legal liability to Employees (For Persons, IMT 29)	250	Net Liability Premium (B)	4191
		Total Premium (A +B)	6352
		SGST(9.00%)	572
		CGST (9.00%)	572
		Gross Premium	7496

Declaration I/ we hereby declare and state that the above statements made by me/ us are true and complete. No part of it is false. I/ we desire to effect an insurance as describe herein with Magma HDI General Insurance Company LTD and I/ we agree that this proposal and declarations shall be the basis of contract between me/ us and the Magma HDI General Insurance Company LTD and I/ we agree to accept the policy subject to the condition specified by the Insurance Company.

I/ we agree to receive the policy document (without enclosing the terms and conditions of policy) from the company and authorise the company to display Terms and Conditions of the policy on its website that enables access by me.

I hold a valid and effective PUC and/or fitness certificate, as applicable, for the vehicle mentioned herein and undertake to renew the same during the policy period.

I/ we agree to receive the policy document (without enclosing the terms and conditions of policy) from the company and authorise the company to display Terms and Conditions of the policy on its website that enables access by me.

I hold a valid and effective PUC and/or fitness certificate, as applicable, for the vehicle mentioned herein and undertake to renew the same during the policy period.

Nominee Details		
Nominee Name	Age	Relationship with Insured
[Redacted]	80	SPOUSE

MISP Name: JKG REALTECH PRIVATE LIMITED
MISP Code: MISPNR0H2A5701C

Designated Person	Date:	Proposer Signature
DP Name: [Redacted] DP Code: D [Redacted]	30-Nov-2024	

Proposal Form Completed by:
Dealer Code : DH2A
Dealer Agency Name : JKG NISSAN

Signature / Stamp of Dealer

INSURANCE ACT 1938, SECTION 41- PROHIBITION OF REBATES
1.No person shall allow or offer to allow, either directly or indirectly as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property, in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a Policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the Insurer.
2.Any person making default in complying with the provisions of this section shall be liable for a penalty, which may extend to ten lakhs.

Proposer Signature

I/We do hereby declare that I/we have read and understood the entire text, features, disclosure, benefits, terms and conditions, Policy servicing guidelines, Privacy Policy, Shipping and delivery guidelines of the policy and I/we further declare that the information furnished above are true to the best of my/our knowledge and no material information, which may be relevant, has been withheld or not disclosed In case any of the information above is found false during verification at a later date, the company would have the right to cancel the policy and premium amount paid will be forfeited.

I/We also declare that any additions or alterations if carried out after the submission of this proposal form then the same would be conveyed to the insurance company.

[Back](#)
[Verify KYC](#)
[Submit](#)
[Print Proposal](#)

Customer need to check all details and click on "Submit" to verify the proposal.

In case of any correction, customer can click on "back" and edit the parameters.

Once the customer submits the proposal, system will proceed to KYC page.

Step 5: KYC:

Customer need to enter the KYC details.

Proposal ID : d979a4ee6bc3408db1b9daa1cfe0117e_B2CNR_REL120302

Please help us with the following details to accelerate your KYC process!

Individual Corporate/Proprietary

Choose document type:

PAN AADHAAR CKYC UPLOAD DOCUMENT FETCH BANK STATEMENT

PAN Number: Date of Birth:

Note: Please upload front & back or full copy of the same in one file

SUBMIT

"Disclaimer: Name & Permanent address will be used from KYC document for policy issuance"

After KYC success. Page will redirect to saved proposal page with KYC status.

NISSAN RENAULT FINANCIAL SERVICES INDIA

View KYC Status

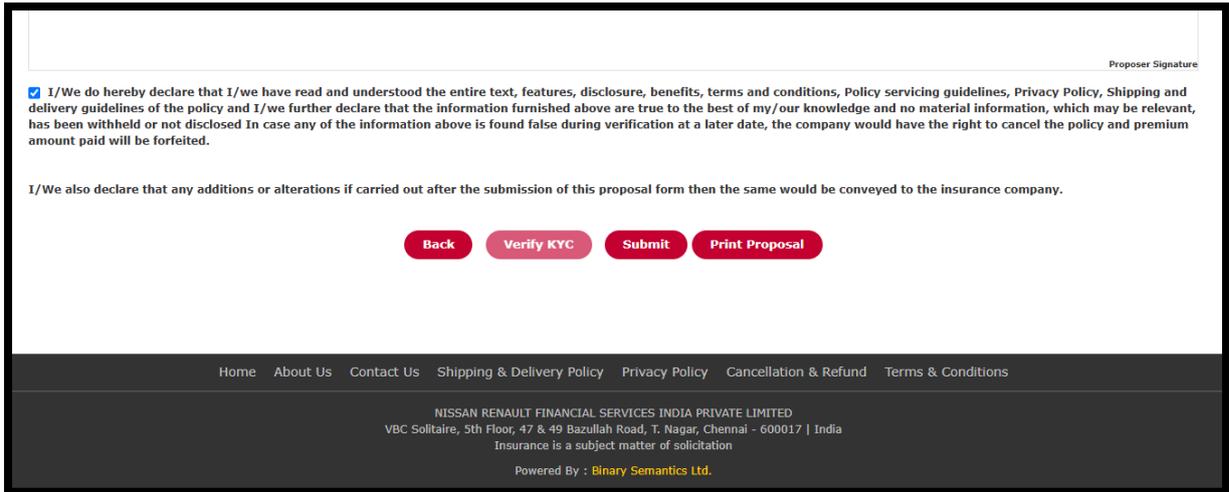
SNo.	Chassis No.	Model & Variant	Insured Name	Proposer Type	Proposal Date	VISOF KYC Req. No	IC KYC No	KYC Status	KYC Remarks	Check Updated Status
1	[REDACTED]	NISSAN MICRA MC - XV CVT	[REDACTED]	Individual	30 Nov 2024	[REDACTED]	[REDACTED]	KYC verified / approved	complete	

Home About Us Contact Us Shipping & Delivery Policy Privacy Policy Cancellation & Refund Terms & Conditions

NISSAN RENAULT FINANCIAL SERVICES INDIA PRIVATE LIMITED
VBC Solitaire, 5th Floor, 47 & 49 Bazullah Road, T. Nagar, Chennai - 600017 | India
Insurance is a subject matter of solicitation

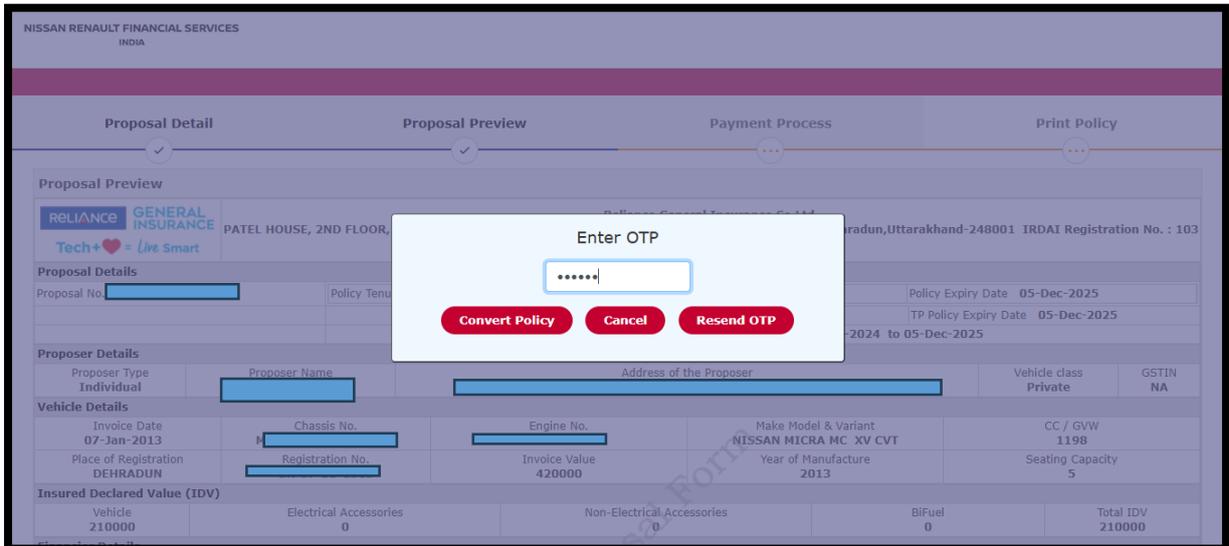
Powered By : Binary Semantics Ltd.

Now Submit button enabled.



Step 6: Consent:

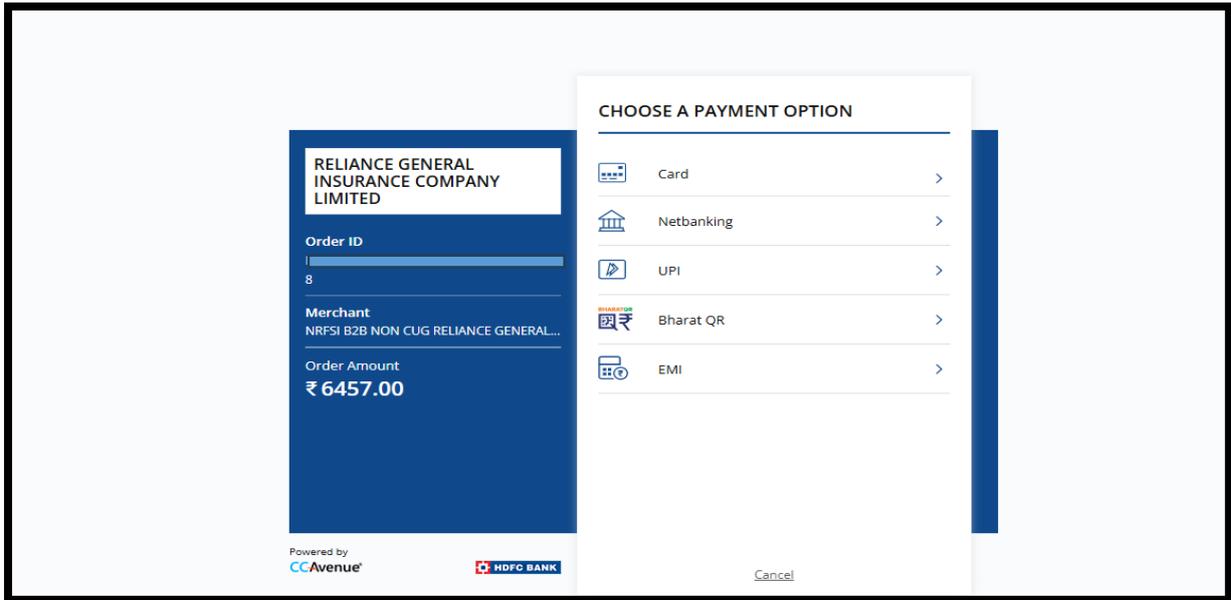
Customer need to enter OTP post click on submit button.



Customer need to click on "convert policy" post entering OTP for solicitation confirmation.

Step7: Payment of premiums:

After otp success page will direct to payment gateway to get the customer transaction payment details.



Payment gets credited directly to Insurance companies' account.
Policy gets issued only after payment clearance.

Post sales

Step1: Final policy sample & delivery:

After payment success policy schedule created.

NISSAN RENAULT FINANCIAL SERVICES INDIA



We thank you for purchasing your online policy from our portal.

*Your Vehicle Insurance Policy number [redacted] through your preferred Insurance Partner **ICICI Lombard General Insurance Company** has been successfully generated and it is attached for your reference.*

*In case of any queries or assistance, please call us on our **Helpline No 1-800-209-3456** or write to us at **customerservice.insurance@nrfsi.com***

*We thank you for choosing **NRFSI** and take pride in having you as our customer.*

Assuring you of our best services at all times.

Warm Regards,
Team Nissan Renault Financial Services India (P) Ltd.

Disclaimer:

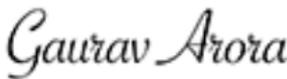
*Pursuant to sec 64VB of the Insurance Act 1938 , your policy will only be effective after the Insurer has received the premium for the policy in cleared funds
In case of dishonor of the premium cheque , your policy is automatically cancelled ab initio (i.e. from the beginning)
For legal interpretation , English version will prevail . The attached certificate cum schedule is to be read with the policy wordings terms and conditions governing the coverage , which can be downloaded from the Insurer's web site:www.icicilombard.com*

Note: This is an auto-generated e-mail. Please Do not reply to this e-mail.

This e-mail and any files transmitted with it are for the sole use of the intended recipient(s) and may contain confidential and privileged information. If you are not the intended recipient, please destroy all copies and the original message. Any unauthorized review, use, disclosure, dissemination, forwarding, printing or copying of this email or any action taken in reliance on this e-mail is strictly prohibited and may be unlawful.

-----Powered By-----
Nissan Renault Financial Services India Pvt. Ltd
IRDA License No. CA0604; Category of License : Corporate Agent
(Composite)

		ICICI Lombard General Insurance Co. Ltd. - PACKAGE POLICY - CERTIFICATE CUM POLICY SCHEDULECUM RECEIPT UIN: IRDAN115SRP0017V01200102 IRDAI Registration No. 115 (FORM 51 OF THE CENTRAL MOTOR VEHICLE RULES, 1989) Servicing Office of Insurer: SECOND AND THIRD FLOOR, NUNGAMBAKKAM HIGH ROAD, CHOTTABHAI CENTRE, CHENNAI, TAMIL NADU 600034. CHENNAI, TAMIL NADU-600034State Code-33 PAN: AAACI7904G GSTIN: 33AAACI7904G2ZT CIN NO : L67200MH2000PLC129408		
Policy No. & Policy Issued On	0, 26 Nov 2024 5:38PM	Proposal No. & Date	6 Nov 2024	
Insured Name	MR. [REDACTED]	Period of Own Damage Cover	27 Nov 2024 12:00AM to 26 Nov 2025 11:59PM (Midnight)	
Period of Liability Cover :	27-Nov-2024 to 26-Nov-2025 (Midnight)	Period of Compulsory PA Cover	27 Nov 2024 12:00AM to 26 Nov 2025 11:59PM (Midnight)1Yr.	
Insured Add.	[REDACTED]	Previous Own Damage Policy No.	[REDACTED]	
Nominee Name	[REDACTED]	Previous Own Damage Insurer	MAGMA HDI General Insurance Co.Ltd.	
		Age	47	
		Relation	SPOUSE	
Make	Model	Variant	Cubic Capacity/GVW	Seating capacity
NISSAN	KICKS	XV PREMIUM (O)1.3L TURBO	1330	5
Vehicle Type	Vehicle Sub Class	Carrier Type	Fuel Type	Engine No.
PRIVATE			PETROL	[REDACTED]
Manufacturing Year	RTO	Registration No.	Registration Date	CNG/LPG Kit
2020	CHENNAI CENTRAL	[REDACTED]	27 Nov 2020	0
Vehicle IDV	Non-Elec. Accessories IDV	Elec. Accessories IDV	Total IDV	
684995	0	0	684,995.00	
Schedule of Premium (Amount in Rs.)				
Own Damage Premium (A)				
Basic Premium		Deductibles		
Vehicle	6,747	Voluntary Deductibles (0) (IMT-22A)		0
Non-Elec. Accessories	0	Anti Theft Device (IMT-10)		0
Elec. Accessories (IMT-24)	0	AA Membership (IMT-8)		0
CNG/LPG Kit (IMT - 25)	0	No Claim Bonus (45%)		3,037
Sub Total (Basic Premium)	6,747	Handicap Discount(IMT-12)		0
Geographical Area Extension (IMT-1)	0	Sub Total (Deductibles)		3,037
Lamp,Tyre Mudguards (IMT - 23)	0			
Add On (Consumables,Zero Depreciation)	10274			
Sub Total-Addition	17,021	Net Own Damage Premium (A)		13,984
Liability Premium (B)				
Basic Third Party Liability (including TPPD)	3,416	PA Cover (100000 per person) for Driver(0) (IMT-17)		0
Third Party Liability For Bi-Fuel Kit	0	PA Cover (100000 Per Person) for 5 Unnamed Persons(IMT-16)		250
Legal liability to Driver (1) (IMT - 28)	50			
Legal liability to Employee (0) (IMT - 29)	0	Third Party Liability Geographical Area Extension		0
PA Cover For Owner Driver (IMT-15)	675	Net Liability Premium (B)		4391

		Total Premium (A+B)	18,375
		CGST(9.00%)	1654
		SGST(9.00%)	1654
		Gross Premium Paid	21,683
<p>Note: 1.Policy issuance is subject to realization of cheque/UTR NO 2.Consolidated Stamp duty Paid vide Letter of Authorisation No. CSD4520241123 dated 30 JAN 2024 at General Stamp Office, Mumbai. ** Not Applicable for the State of Jammu & Kashmir 3.The policy is subject to compulsory deductible of Rs.1000 (IMT-22) 4. Geographical Area-India *Subject to IMT Endt. Nos.& Memorandum-16,22,28 5.Add-on : Zero Depreciation, Consumables</p> <p>Financier Details: ---NA---</p> <p>Payment Mode: Online Payment Addon Cover(s) : 1- If opted, the benefits and exclusions applicable as per insurance company's rules & regulations.</p> <p>Limitations as to use: The Policy covers use of the vehicle for any purpose other than a) Hire or Reward b) Carriage of goods (other than samples or personal luggage) c) Organized driving d) Pace making e) Speed testing f) Reliability Trials g) Any purpose in connection with Motor Trade.</p> <p>Driver's Clause: Any person including the Insured, Provided that a person driving holds a valid driving license at the time of the accident and is not disqualified from holding of such a license. Provided that the person holding a valid Learner's License may drive the vehicle and that such a person satisfies the requirements of Rule 3 of the Central Motor Vehicles Rules, 1989.</p> <p>Limits of Liability Clause: Under Section III of the policy - PA cover for owner-driver CSI 1500000.0- (a) Under Section II (1)(g) of the Policy-Death of or bodily injury to any person so far as it is necessary to meet the requirements of the Motor Vehicle Act, 1988. (b) Under Section II (1)(g) of the Policy-Damage to property other than property belonging to the insured or held in trust or in the custody of control of the insured up to the limits specified- (TPPD 1 Sum Insured - 7,50,000/-).</p> <p>Grievance Clause: For resolution of any query or grievance, Insured may contact the respective branch office of the company or may call at (1800266) or may write an email at (customersupport@icicilombard.com). In case the insured is not satisfied with the response of the office, insured may contact the Grievance Officer of the Company at). In the event of unsatisfactory response from the Grievance Office, he/she may, subject to vested jurisdiction, approach the Insurance Ombudsman for the redressal of grievance. Details of Insurance Ombudsman offices are available at IRDA website:www.irda.gov.in, or on the website of General Insurance Council:www.gicouncil.in or on the company website :www.icicilombard.com.</p> <p>The policy/AddOn wording with detailed terms, conditions and exclusions are available on our website:www.icicilombard.com.</p> <p>Important Notice: The insured is not indemnified, if the vehicle is used or driven otherwise than in accordance with this Schedule. Any payment made by the Company by reason of wider terms appearing in the Certificate in order to comply with the Motor Vehicle Act, 1988 is recoverable from the insured. See the clause headed "AVOIDANCE OF CERTAIN TERMS AND RIGHT OF RECOVERY". For legal interpretation, English version will hold good.</p> <p>Warranted that the insured named herein/owner of the vehicle holds a valid Pollution Under Control (PUC) Certificate and/or valid fitness certificate, as applicable, on the date of commencement of the Policy and undertakes to renew and maintain a valid and effective PUC and/or fitness Certificate, as applicable, during the subsistence of the Policy. Further, the Company reserves the right to take appropriate action in case of any discrepancy in the PUC or fitness certificate.</p> <p>In case of total loss / constructive total loss / Total theft of the vehicle, the claim will be settled at invoice price i.e amount paid by the insured / policyholder at the time of purchasing the vehicle, excluding subsidy amount, if included in the invoice, or the Insured declared value (IDV) whichever is lower, subject to terms and conditions of the policy and admissibility of claims</p> <p>FASTag: Government of India has mandated electronic toll payments using FASTag to reduce vehicular traffic at toll plazas. Customers are advised to comply with the direction of the government and get their FASTag from Point of Sale locations at Toll Plazas or from Issuer Agency. Please visit http://www.fastag.org/ for details.</p> <p>Warranty Statement : "In consideration of the premium for this extension being calculated at a pro-rata proportion of the annual premium, it is hereby declared and agreed by the insured that upon expiry of this extension, this policy shall be renewed for a period of twelve months, failing which the difference between the extension premium now paid on pro rata basis and the premium at short period rate shall become payable by the insured."</p> <p>I/we hereby certify that the Policy to which this Certificate relates as well as this Certificate of Insurance are issued in accordance with the provisions of Chapter X and Chapter XI of Motor Vehicle Act, 1988</p>			
HSN/SAC : 997134	Description of Service: Motor vehicle Insurance	Place of Supply : TAMIL NADU(State Code : 33) Invoice Number : 181124382462	
We hereby declare that though our aggregate turnover in any preceding financial year from 2017-18 onwards is more than the aggregate turnover notified under sub-rule (4) of rule 48, we are not required to prepare an invoice in terms of the provisions of the said sub-rule			
Corporate Agent : Nissan Renault Financial Services India Pvt. Ltd.	Address : VBC Solitaire, 5th Floor, 47 & 49 Bazmullah Road, T. Nagar, Chennai - 600017 Corporate Agent (Composite), IRDAI License no. :CA0604 (Valid Till : 21-10-2027) MISP Name : AUTORELLI CARS PRIVATE LIMITED TEMPLE TOWER NO.672/476 ANNA SALAI NANDANAM, CHENNAI, TAMIL NADU Pan : AARCA6361J	Scan QR Code to view the policy	For & On Behalf of ICICI Lombard General Insurance Co. Ltd.
			
	P Code :		
FOR RENEWAL / CLAIMS ASSISTANCE		Please contact Ins.Co.& Dealer TEMPLE TOWER, CHENNAI, TAMIL NADU- 600035 Contact No. : 7338901333	

B. EW policy:

NISSAN RENAULT FINANCIAL SERVICES INDIA

Hi MR. [REDACTED]

Welcome to NRFSI Extended Warranty Insurance Programme!

This program ensure you peace of mind by enjoying the benefits of warranty coverage, as per coverage details mentioned in the Annexure.

We request you to kindly keep this document with your owner's manual. This Extended Warranty will be honoured by all Nissan authorized dealers across India.

In case of any queries or assistance, please call us on our Helpline No 1-800-209-3456 or write to us at customerservice.insurance@nrfsi.com

We thank you for choosing Nissan Renault Financial Services India (NRFSI) and take pride in having you as our customer.

Assuring you of our best services always.

Warm Regards

Nissan Renault Financial Services India (P) Ltd.

MISP NAME : TEST YRRT

Nissan Renault Financial Services India Private Limited

For Reference Sample EW welcome letter attached – policy copy would go on similar lines as Motor insurance, basis approval policy wordings.

Policy Copy: Policy can be downloaded instant by the customer

Step2: Post Solicitation:

Policy PDF is also mailed on customers registered email ID along with a confirmation SMS on his registered mobile number.

Customer Support:

For any endorsement or claim related query, customer will have to get in touch with the Dealer/MISP OR respective Insurance company OR customer support as below:

Customer care/Support contact details:

The screenshot shows the website interface for Nissan Renault Financial Services India. At the top, there are navigation links for Home, About Us, and Support. A yellow box highlights the contact information: Dealer Location (Find a dealer), Email (customerservice.insurance@nrfsi.com), and Toll Free numbers (Renault Toll Free No: 1-800-315-4444, Nissan Toll Free No: 1-800-209-3456). Below this is a form to 'Buy Insurance Online' with fields for Mobile No. (98...), Captcha Code (207311), and checkboxes for terms and conditions. A 'Get OTP' button is present. At the bottom, there are statistics: Claim assisted (3 Lacs+), Policies sold (11 Lacs+), and Customers (5 Lacs+). A note states 'Data includes both NRFSI and its sponsored MISPs.'

Dealer location with OEM dropdown:

The screenshot shows the 'Dealer Location' search results page. A yellow box highlights the search filters: 'Nearby your current location', 'NISSAN' (OEM dropdown), 'All Zone', and a search bar. Below the filters, there are eight dealer cards, each with the dealer name, address, phone number, and email. The dealers listed are: Acuity Nissan, Adiv Nissan (two locations), Akshat Nissan, Anand Nissan, and Autorelli Nissan (two locations). A note at the bottom right says 'Last updated as on 31st December 2024'.

[GRIEVANCE](#) | [DISCLAIMER](#) | [CLAIMS](#) | [PRODUCTS & RESOURCES](#) | [EXTENDED WARRANTY](#)

NISSAN RENAULT FINANCIAL SERVICES INDIA PRIVATE LIMITED - Corporate Agent(Composite) License No : CA0604 Valid upto 21-Oct-2027 VBC Solitaire, 5th Floor, 47 & 49 Bazuliah Road, T. Nagar, Chennai - 600017 | India

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