

How to File for a Claim

You can register a claim via following options:

- Telephonic (Call Centre)
- Online (Website)
- Walk-In
- Email

Let's check these steps in detail –

Note: Please have all the details pertaining to Loss description, Cause, Workshop/Hospital details, etc. ready at the time of the call.

- **Telephonic (Call Centre)** - Our customer care executives will guide you with the procedure for registering a claim.

You can reach us on below numbers

Renault Toll Free No : 1-800-315-4444,

Nissan Toll Free No : 1-800-209-3456

- **Online (Website)** - Visit Insurer website and log in with your registered Email ID and Password. When you log in, just click on find the 'make a claim' option and follow the steps mentioned.

MOTOR GENERAL INSURANCE :

1. CHOLA MS General Insurance : <https://www.cholainsurance.com/motor-and-other-claims>
2. Reliance General Insurance Company Limited : <https://www.reliancegeneral.co.in/insurance/claimpage.aspx?wpsrc=Google+Organic+Search>
3. Magma HDI General Insurance : <https://www.magmahdi.com/claims>
4. ICICI general insurance company : <https://www.icicilombard.com/motor-insurance-claims>
5. Bajaj Allianz General Insurance: <https://www.bajajallianz.com/motor-insurance/motor-insurance-claim-process.html>
6. The New India Assurance: <https://www.newindia.co.in/>

Documents Required To File A Claim

MOTOR CLAIM:

The documents which would be required under most cases-

- Duly filled and signed claim form
- A copy of insurance policy
- FIR copy (if required)
- Photographs (if required)
- Any other documents that we may require for your claim adjudication

Not happy with your insurance company?

The concerned insurance company is supposed to resolve your grievance within a specified time period.

If the insurance company does not resolve your grievance within 15 days or if the resolution is not up to your satisfaction, then you can approach the Grievance Redressal Cell of the Consumer Affairs Department of IRDAI.

You can register your complaints in the following ways:

- Call on toll free no. of IRDAI: **15255** or **1800 4254 732**
- Send an email regarding your issue to: **complaints@irdai.gov.in**
- You can also use the online portal of IRDAI:

[Integrated Grievance Management System \(IGMS\)](#)

[Click Here](#) to Complaint Register Form and fill it out. Send the Complaint

Registration Form along with an enclosure or cover letter, if required.